



October 04, 2011

Gary Hall
Synergy AVE
73573 Heatherwood Drive
Palm Desert, CA 92211

Dear Gary:

I'm writing this letter to thank you for a job well done in the installation of the digital components of the new advertising concession in the Louisville International Airport. Initially there were hesitations due to the distance from your headquarters in Palm Springs, CA. However, you were able to overcome this by securing very capable and talented representatives in the market, coupled with your willingness to travel to complete the project.

Every aspect of the job which was under your contract (and much that was not) was handled efficiently, professionally, on time, on budget and as-promised. As was the case in our Palm Springs project, your cooperative, get the job done attitude was immensely valuable to the overall success of the project.

The new advertising program we have installed is spectacular, and now that we know distance is no problem, we look forward to many more projects with Synergy AVE.

I know that if you are on the job, it will be handled and that is crucially valuable.

In short, you and Angel ROCK! Thank you!

Sincerely,

A handwritten signature in black ink, appearing to be "Brigham W. Newman". The signature is fluid and cursive, with a long horizontal stroke at the end.

Brigham W. Newman
Vice-President